MENTORING AND OUTREACH PROJECTS

MCAA GA, Wien February2019 Parallel Session 1 Mike W Rogers

Mentoring

Overview

What is a Mentor
Key Mentor Characteristics
Key Mentee Characteristics
Why Mentors matter
Why is Mentoring useful
Mentoring v Coaching, why it can fail
Summary

What is a Mentor

- Someone more experienced or more knowledgeable in a context, willing to impart their "wisdom" in an unbiased way
- Focus here on "more experienced" in Research and mobility scenarios.

Key Mentor Characteristics Is a good listener Networked/embedded in environment Accessible, contactible - reliably Good communicator, articulator Manages expectations Guides, not directs Real relationship, not virtual

Key Mentee Characteristics

Recognise the process/benefits
Evaluate your issues
Precise aims and objectives
Articulate clearly
Prepare language issues

Why Mentors matter Tacit knowledge source Alternative link to organisation Alternative avenue to line management Promote your interests not organisation or theirs Alternative articulation channel

Why is Mentoring useful Mentors — feel better themselves Feel better about others Feel better about their careers Increased job satisfaction Feel better networked More positive of the future Mentees — feel better themselves Rise to higher levels Obtain more promotions Feel more career positive Organisations – better staff satisfaction Lower staff turnover (all sides) Reputational improvement

Mentoring v Coaching

Coaching is a much more focuse activity, goal oriented. Coaching can be useful in precise situations. Coaching is a finite issue/period – useful in short term

and why it can all fail

Poor communications Lack of reliability Personality differences Lack of organisational support

Overwhelming % of cases are positive outcomes for all parties

SUMMARY Mentoring (or Coaching)

can be a very rewarding experience for both parties
 investment in lifelong friendships/networking
 like life – you get out of it what you put in

THANK YOU – Danke fuer Ihre Aufmerksamkeit

Useful papers: "Why Mentors Matter", L Bidwell "Characteristics of Mentoring", Strauss, Johnson, Margue "Does Mentoring Matter", Eby, Allan, Evans, Ng, DuBois

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